

OPERATING INSTRUCTIONS



BEFORE YOU BEGIN... INTRODUCTION

Realize that individual dogs have unique behaviors and personalities. There is no way to know how your dog will react to its introduction of the Basic Remote Trainer. For the safety of your dog and you, initial training should take place in a confined area where you have complete control over the situation. Also realize that dogs with aggressive behavior could turn on the trainer upon receiving stimulus for the first time. If you believe your dog has aggressive behavior or there is a history of such behavior, we suggest you contact a certified animal behaviorist before using the Basic Remote Trainer.

EXPECTATIONS

The Havahart® Basic Remote Trainer effectively and safely uses electric stimulus to help train your dog. The first time your dog receives a correction, normal reactions may be yelping or jumping. These reactions will decrease as he becomes accustomed to the collar. You should notice improvements in your dog's behavior during the first week of training.

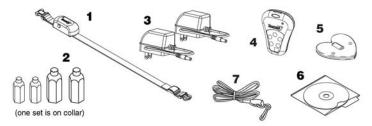
A. SAFETY PRECAUTIONS

To protect your dog and yourself, please observe the following precautions:

- Only use the Havahart® Basic Remote Trainer on healthy dogs. Consult your veterinarian before using the collar if your dog has health problems.
- · Check collar fit weekly for tightness.
- Check dogs daily for skin irritation and never leave collar on for more than 12 hours at one time.
- Always use the lowest stimulation possible to train your dog. On small dogs (less than 10 lbs.) use Level 1.

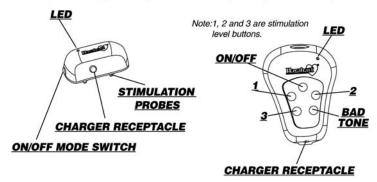
B. FEATURES

- 1. High Quality Rechargeable NiMH Batteries
- 2. Train Up to 100 Yards
- 3. 3 Levels of Correction and Bad Tone
- 4. LED Indicator Lights Indicate Low Battery
- 5. Ergonomically Designed Transmitter with Lanyard
- 6. Rechargeable Lightweight Waterproof Receiver Collar
- 7. Heart Shaped Test Light
- 8. UL Listed Components Included
- 9. Product Meets FCC Part 15 Regulations*
- * Unauthorized modifications to the product could result in not meeting specifications and violating FCC regulations.



C. CONTENTS OF THE HAVAHART® BASIC REMOTE TRAINER

- Collar Receiver Powered by high-quality rechargeable NiMH batteries.
 This device delivers the stimulation to the dog via the collar probes.
- Stimulation Probes (2) sets: (2) short probes for short-haired dogs and (2) long probes for dogs with longer or thicker coats. The short probes come installed on the collar. The long probes are supplied separately.
- 3. Battery Chargers (2) Plug into any standard household outlet when the Hand Held Transmitter or receiver collar needs charged.
- Hand Held Transmitter This small, ergonomically designed unit activates the collar receiver through an encoded signal. Powered by high-quality rechargeable NiMH batteries.
- 5. Heart Shaped Test Light Allows you to confirm delivery of the stimulus.
- 6. Training DVD Guides you through fitting the collar and aids you in training your dog.
- 7. Lanyard Allows you to keep the transmitter handy around your neck or on your belt.



D. COLLAR SET UP

1. Charging the Collar: Charge the unit before initial use of the product. To charge, plug AC adapter into standard household outlet and plug charging end into collar. Initial charge will take up to 10 hours and all subsequent charges should take 2 hours to completely charge battery.

Note: Both the collar and the transmitter are powered by NiMH (nickel metal hydride) batteries. This high quality type of battery does not suffer any memory loss after repeated recharges. It will take a full charge every time you recharge it for two hours. You can expect a battery of this type and quality to last many years under normal use. In addition, under normal field conditions where you may be administering electrical stimulus to your pet once or twice a day, you can expect the battery to hold a charge for many days. It is recommended, however, that you keep the battery fully charged by keeping it on the charger whenever it is not in use. This assures peak sensitivity when the collar and transmitter are communicating with one another.

When the battery requires charge, the LED will rapidly blink. Rapid blinking occurs in a pattern of 2 quick blinks, a 5 second pause, followed by 2 quick blinks and so on. On a charged unit, the LED will blink red at an interval of 1 time every 3 seconds.

2. Turning Collar On & Off:

To turn unit ON, use a small pointed item, like a paper clip or end of a pen, to depress the operational button. Button is located at end of unit and is slightly inset. Depress button and hold for about 5 seconds. LED light illuminates red. Unit is now on.

To turn unit OFF, depress and hold button for about 5 seconds. LED illuminates. Release button, LED will go dark. Unit is off.

3. Fitting the Collar and Installing the Probes: Use the short probes for short-haired dogs and long probes for thick or long-haired breeds. Position the collar high up on the neck of your pet underneath the chin, with the probes facing upward, touching the pet's skin. Hand tighten the probes as far as you can. If needed, use pliers or wrench to go one turn further. Do not over tighten. Always use rubber insulators to keep probes tight and provide insulation during damp conditions. The rubber insulators are necessary to maintain the waterproofing.

Make sure probes maintain contact with skin. Adjust nylon collar to fit snug but not tight. You should be able to slide one finger between the pet's coat and the training collar. The correct fit is important because most training failures are caused by probes not making direct contact with the skin.

Once collar is adjusted to correct length, remove collar, trim excess, and use a small flame to melt end to prevent fraying. Remember, for growing dogs, check collar size weekly and adjust when necessary. Allow enough nylon for the collar to grow with your dog.

IMPORTANT: Never leave collar on for more than 12 consecutive hours.

E. TRANSMITTER SET UP

Charging the Transmitter: Charge the unit before initial use of the product. To charge, plug AC adapter into standard household outlet and plug charging

end into transmitter. Initial charge will take up to 10 hours and all subsequent charges should take 2 hours to completely charge battery.

When the battery requires charge, the LED will rapidly blink. Rapid blinking occurs in a pattern of 2 quick blinks, a 5 second pause, followed by 2 quick blinks and so on. On a charged unit, the LED will blink red at an interval of 1 time every 3 seconds.

PREPARING YOUR DOG FOR TRAINING

Before any collar-assisted training is attempted you need to allow your pet to get used to wearing the collar.

Place the properly fitted collar on the dog with the collar in the OFF mode. Allow your pet to wear it continuously for a minimum of two separate but consecutive 12-hour sessions (over the course of 2 days). Allowing this adjustment period will deliver better learning as your pet will not become collarwise. A collar- wise pet learns quickly that it only has to obey when the collar is on its neck.

TRANSMITTER USE

(Please view DVD before training. If you do not have a DVD player, call 1-800-800-1819 ext. 450, and we will send you a video.)

There are 4 options: 1 (Low), 2 (Medium), 3 (High), and Bad Tone. Pressing the appropriate button sends the stimulus to the receiver collar. The

stimulus is delivered via the collar receiver probes.

When training, always start at the lowest level and check your dog's response to the stimulus. You should always use the lowest level necessary to get the desired response. As a safety feature, the unit automatically shuts off if a button is pressed for 10 seconds.

If you wish to use tone to control behavior, simply press the Bad Tone button. Your dog will hear an audible tone instead of receiving stimulation and will begin to associate the tone to the misbehavior.

Rest assured that electronic stimulus training is a proven technique used by essentially all training professionals. It is a safe and highly effective method to effect two kinds of behavior changes: eliminating negative behavior and creating desired positive behavior.

Eliminating Negative Behavior: The key here is visual observation of the behavior. Watch your pet closely and every time they begin the negative activity administer a correction without any other commands or action on your part. Very quickly your pet will relate the undesired action with the corrective stimulus and stop. If they do not stop increase the level of stimulus until you are certain they are aware of the stimulus.

Creating Positive Behavior: The hand held trainer and collar act as an invisible leash allowing you to have control of your animal even at relatively great distances. The key here is to teach the animal the behavior that you want (sit, stay, come, etc.) while using a leash. Once they have learned you can use the collar to correct mistakes at the same time that you correct with the leash. Once trained the training collar assures that obedience continues even when the pet is off the leash.

F. TRANSMITTER AND COLLAR TESTING

The heart-shaped test light is supplied with your collar to allow easy testing to determine that the collar is delivering an electrical stimulus. Before each training session, place the holes in the heart light firmly against the probes on the collar, assuring that the wires in the light are touching the probes. Press each of the three buttons, one after another, and observe that the light on the heart flashes after each button is pressed. This assures that the collar and transmitter are fully functional. You now know that you are entering each training session with a fully charged functioning training tool.

G. IMPORTANT

- Troubleshooting: Contact Woodstream Customer Care at 1-800-800-1819 ext 450 between 8-5 EST to request assistance.
 - a. If it appears the collar is not working, utilize the test light to test it. (See Transmitter and Collar Testing in earlier section)
 - b. If test light works but it appears to not be delivering a correction to your pet, check the fit of the collar and length of the probes. (see section Fitting the Collar) The probes need to be in contact with the pet's skin to deliver correction.
 - c. If test light does not work, recharge both the collar and transmitter batteries.
 - d. If test light still does not work after recharging batteries reset the address code (see Changing Preset Address Code below) and repeat testing procedure.
 - e. If collar is emitting a stimulus independent of the hand held transmitter then it is being triggered by some other source. To eliminate this reset the address code. (see Changing Preset Address Code below)

2. Changing Preset Address Code:

The unit (remote and collar)comes preset with an ID/Address code that facilitates their communication. If an adjacent neighbor has the same training system or if some other unknown source is activating your training collar or if

the collar is constantly beeping then the preset code needs to be changed. To change the preset address code, make sure the collar is turned ON and transmitter is turned OFF. Press and hold the Bad Tone button on the transmitter with one hand. Through this whole process you will keep the Bad Tone button depressed. Using the other hand press the On/Off button. As soon as the LED on the transmitter comes on release the On/Off button and observe the rapid flashing of the transmitter's LED. It is sending new code to the collar. Observe the LED on the collar. It will blink 4 times in rapid sequence indicating it is receiving new code. You may now release the Bad Tone button. The code has been changed. The unit has now automatically selected a new random ID code from 10 separate discreet codes. The collar will revert to a single blink indicating the battery mode.

LIMITED LIFETIME WARRANTY

Woodstream warrants that this product will be free from defects in material and workmanship under normal use for 1 year from the date of original consumer purchase.

Within 30 days of the original consumer purchase, this product is covered by Woodstream's 30-day money back guarantee. If you are not satisfied with the performance of this product, you may return it with the original receipt to the place of purchase for a full refund.

After 30 days and during the initial 12 month period Woodstream will, at our option, repair or replace the defective part(s) for a \$15 processing fee. Shipping costs to our facility are not covered by the Warranty. A copy of the original receipt showing the place and date of purchase must accompany the returned item. Please contact Woodstream for a Return Authorization Number (RGA), 800-800-1819, before returning the product to Woodstream. Products without an RGA number will be refused.

After one year from the date of the original consumer purchase, a prorated schedule is available to provide additional coverage. For information regarding this schedule please contact our Consumer Care Department at 800-800-1819.

Use the following address when returning product via UPS or U. S. mail: WOODSTREAM CORPORATION 69 NORTH LOCUST ST. LITITZ, PA 17543

ATTN: CONSUMER CARE DEPARTMENT

This Limited Lifetime Warranty is offered only to the original consumer purchaser. This Limited Lifetime Warranty is subject to the condition that any covered defect occurs under normal conditions of use and maintenance and that Woodstream receives prompt written notice of the discovery of the defect within the Limited Lifetime Warranty period. It does not apply to damage or failures that result from physical abuse or misuse of the product. The Limited Lifetime Warranty is void if any attempts are made to alter or repair the product prior to returning it to our facility within the Limited Lifetime Warranty period. This Limited Lifetime Warranty does not cover lost parts, broken probe studs or items displaying excessive wear. Wire that has been removed from the spool and /or placed in the ground and flags that are rusted or have been used are examples of items displaying excessive wear.

EXCEPT AS SPECIFICALLY SET FORTH HEREIN, THERE ARE NO WARRANTIES, REPRESENTATIONS, PROMISES OR ASSURANCES BY WOODSTREAM, EITHER EXPRESSED OR IMPLIED, WHETHER BY LAW, CUSTOM, PREVIOUS TRANSACTION OR OTHERWISE, INCLUDING WITHOUT LIMITATION, WARRANTIES OR MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE WITH REGARD TO THE PRODUCT. WOODSTREAM'S LIABILITY IS SOLELY AS STATED HEREIN AND NO OTHER LIABILITY SHALL EXIST, WHETHER BY NEGLIGENCE, STRICT LIABILITY, TORT OR ANY OTHER CAUSE OR ACTION. ALL LIABILITIES FOR WOODSTREAM STATED HEREIN ARE THE SOLE AND EXCLUSIVE REMEDIES OF THE ORIGINAL CONSUMER PURCHASER. IN NO EVENT SHALL WOODSTREAM BE LIABLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES, OR ANY OTHER TYPE OF DAMAGE WHICH MAY BE CAUSED IN WHOLE OR IN PART BY ANY FAILURE, DEFECT OR PROBLEM OF THE PRODUCT.

This product is not a substitute for traditional obedience training. Woodstream does not guarantee the effectiveness of this product due to variances in canine personality, temperament and influences outside of Woodstream's control.

Some states do not allow the exclusion or limitation of consequential damages, so the above limitation or exclusion may not apply in all instances.

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For more information go to: www.havahart.com or call 1 (800) 800-1819 ext. 450 from 8-5 EST.